Privacy Policy
Privacy Policy Highlights

This Privacy Policy applies to customer information Quality Powder Ltd. ("QP.") collects through this website (www.qualitypowder.com). Below are highlights of our personal information handling practices. Click here [hyperlink] for our detailed Privacy Policy.

1 Information We Collect
We collect your information from the following sources:

1.1 information you give us when you fill out forms, such as during online purchases, customer service inquiries, and surveys;
1.2 information from other sources, such as companies that help us to update our records; and
1.3 information that we collect automatically when you visit our website, such as information about your browser settings and other information collected through cookies.

2 How We Use and Disclose Your Information

2.1 We do not sell or rent your personal information to third parties.
2.2 We use your information to provide products and services and to manage our business operations. For example, we use your information in order to fill your orders, answer your inquiries, authenticate you when you utilize online services, prevent loss and fraud, and analyze our business operations and website performance.
2.3 We combine all the information we collect other than information relating to your browsing history.
2.4 We share information with our affiliates who may be outside of Canada and may be subject to laws that are different from those in Canada.
2.5 We use third parties to assist us in our operations. We may share your information with these third parties in order to provide services to you such as shipping.

3 Your Choices
You may also withdraw your consent from our further use of your information by sending an email to the contact noted in Section 4 below. We may, however, retain information about your previous transactions for audit purposes, to ensure the integrity of our data and to fulfill legal requirements.

4 How to Contact Us
If you have a privacy question or concern, please contact us at info@qualitypowder.com.

Detailed Privacy Policy

5 About Us
This website (www.qualitypowder.com) is operated by Quality Powder Ltd. We are located at 185 Pony Drive Newmarket, Ontario L3Y 7B5 Canada.

We have appointed a Chief Privacy Officer who is accountable for our personal information handling practices. Our Chief Privacy Officer is Allan Liu. If you have a question or complaint about our personal information handling practices, please contact us at info@qualitypowder.com or contact our Chief Privacy Officer directly at info@qualitypowder.com.

In this Privacy Policy, the terms “we”, “our” and “us” mean Quality Powder Ltd.

6 Effective Date and Scope
This Privacy Policy is effective as of May 1, 2016.
This Privacy Policy governs our practices with respect to personal information we collect through the following websites and online applications: www.qualitypowder.com.

7 What Personal Information Do We Collect?

Personal information is information that identifies you or could be combined by us or our service providers and affiliates with other information to identify you. This information includes your personal e-mail address, your home address, your home telephone number, your personal cellphone number and may include your gender, your age and other similar information when associated with you.

Personal information may also be information containing details as to whether you have opened our promotional e-mails or how you have used our website, if we can associate that personal information with you. If you are a business customer or prospective business customer, personal information does not include your title, business address, and business telephone number.

We collect personal information from you when you make a purchase, communicate with us using our web forms to make a request or ask a question, submit a product review, take a survey or otherwise submit personal information to us with your communication.

For example, we will also ask you for contact information in order to ship your product to you or the recipient that you designate.

We receive personal information about you from other sources. For example, we will receive information from credit card processors regarding whether the credit card details you gave us have been accepted or declined. We will receive information from shipping companies regarding whether the product we shipped was delivered or was undeliverable. We may also acquire information about you from other promotional or marketing companies with whom you shared your information and whom you have allowed to provide information to us.

8 How Do We Use Your Personal Information?

We use your information to provide products and services and to manage our business operations. Some examples include:

8.1 to register your account;
8.2 to fulfill your requests for products and services;
8.3 to communicate with you about your requests;
8.4 to recommend or to offer you other products and services based on your inferred interests;
8.5 to post your product reviews;
8.6 to communicate with you regarding customer service issues and any product recalls or warranty service; and
8.7 to protect the security or integrity of our websites and our business.

9 Personalized Offers and Web Analytics

We also automatically collect information when you visit our website in order to customize your experience. For example, we collect information about what site referred you to our website, your browser type, operating system type and version, language, and your Internet Protocol (“IP”) address. We also collect information about how you browse through our website, including logging the pages you visit and the amount of time you spend on certain pages. We use this information for a number of technical purposes to ensure that our pages load correctly in your browser. We also use this information to improve our website. For example:

9.1 we use IP addresses to correct pages for your geographical location;
we log the frequency of visits to certain pages on our website and how visitors navigate through our website in order to detect problems, improve our website and learn about what products and services are of interest to our customers;

we track whether certain types of promotional e-mails were opened by you and whether you sought information about a particular product or service in order to make inferences about other products and services you might be interested in.

Regarding Children and Minors

Our website and the services offered on our website are not directed to children under the age of 13 years. We will not knowingly collect personal information about a child under the age of 13.

We do not allow minors (persons who are under the age of majority in their place of residence) to create accounts, make purchases or enter contests or promotions.

Do We Disclose Your Personal Information to Others?

We may share your personal information with our service providers and our corporate affiliates that help us with our business operations. For example, we will share information about your shipping address with companies that provide shipping services to us. We share information with service providers or our affiliates who provide us with marketing and promotional services. We require our service providers and our affiliates to keep your personal information secure. In addition, our service providers may not use or disclose personal information for any purpose other than providing the services on our behalf unless we or they have obtained your consent.

We may transfer any information we have about you in connection with a merger or sale (including transfers made as part of insolvency or bankruptcy proceedings) involving all or part of our business or as part of a corporate reorganization or stock sale or other change in corporate control.

We may also disclose your personal information if it is necessary for us to collect a debt from you or where we have reason to believe that it is relevant to the investigation or decision to investigate a breach of the laws of Canada, a province or territory of Canada, or a foreign jurisdiction, and we are legally permitted to do so.

Law Enforcement Requests

We will disclose personal information without your knowledge or consent if we receive an order, subpoena, warrant or other legal requirement issued by a court, tribunal, regulator or other person with jurisdiction to compel disclosure of your personal information. If we receive a request from a police officer or other law enforcement agency for access to your personal information in the course of an actual or potential investigation, our policy is to require the police officer or law enforcement agency to obtain an order, subpoena or warrant, unless the information is urgently required to prevent serious bodily injury or serious damage to personal property. If we receive a written request from a police officer or other law enforcement agency with authority to request access to your personal information in the course of an actual or potential investigation into a breach of a law, our policy is to provide the requested information.

Storage Outside of Canada

Your personal information may be used or stored by us or our service providers and our corporate affiliates outside of Canada. We require that our service providers and our corporate affiliates safeguard your personal information. However, if your personal information is used or stored outside of Canada, it will also be subject to the laws of the country in which it is used or stored.
14 **How Do You Access and Modify Your Personal Information or Make a Complaint?**
If you wish to modify personal information held by us, or if you have questions or concerns about other personal information collected by us and would like assistance accessing that information, please contact our Chief Privacy Officer at info@qualitypowder.com

15 **How Do We Protect Your Personal Information?**
We take administrative, technical and physical measures to safeguard your personal information against unauthorized access, unauthorized disclosure, theft and misuse. This includes limiting access of employees to, and the use of, your personal information through the use of passwords and graduated levels of clearance. We do not publish all of our security measures online because this may reduce their effectiveness. We take physical precautions to ensure that the computer servers on which your personal information is stored and archived are secure and that access to such servers is protected. We educate our employees with respect to their obligations to protect your personal information and we require our affiliates and any third-party service providers to take comparable steps to ensure the protection of any of your personal information that is shared with them.

Although we take precautions against possible breaches of our security systems, no company can fully eliminate the risks of unauthorized access to your personal information and no website is completely secure. We cannot guarantee that unauthorized access, hacking, data loss or breaches of our security systems will never occur. Accordingly, you should not transmit personal information to us using our website if you consider that information to be sensitive.

16 **Notice to Persons Outside of Canada**
This Privacy Policy is governed by the laws of Canada and applicable provincial law. By submitting personal information to us, you understand that your personal information will be subject to the laws of Canada and applicable provincial laws.